

SCRIBANTE LABOUR CONSULTANTS NEWSLETTER

WITH YOU EVERY STEP OF THE WAY



Call Center Learners in training

Adding much needed skills to the market

Ndumiso Sibiyi

With unemployment currently sitting at 29% amongst the youth in our country, the call center industry is booming and has the ability to provide jobs for more than 210 000 individuals.

South Africa's contact centre sector is developing due to a rapidly growing telecommunications infrastructure.

Scribante Labour Consultants has identified that this industry requires skilled agents and hence we have embarked on a learnership aimed at unemployed youth.

The Learnership commenced in September and will culminate in 12 months with a much-anticipated



Scribante Labour employees being trained on First Aid

Safety First

SIZA MBANJWA & ZAMA DLAMINI

Not every job is dangerous, but it is every employer's responsibility to provide a safe work environment. One of the best ways to meet this moral and legal obligation is for the employer to provide accredited first aid training.

Some of the benefits of having trained first aiders on site are faster response during emergencies, reducing workplace accidents through awareness and an overall more positive workplace.



Amendments to the BBBEE legislation impacts all businesses.

On 31 May 2019, the amendments to the BBBEE act was gazetted. The gazette deals with the following:

- Amendments to Schedule 1 of the B-BBEE codes which make several changes to definitions used
- Replacement of Codes Series 000 statement 000 which is the general framework to measure B-BBEE compliance
- Replacement of Codes Series 300 statement 300 which is the Skills Development Statement
- Replacement of Codes Series 400 statement 000 covering Enterprise and Supplier Development

The implementation date for all these changes is "within 6 months from date of Gazette". This implementation is unclear as the implementation date could be any time between now and 31 November 2019 or it could be 30 November 2019. This impacts our planning



Scribante Labour Consultants embracing our diversities

Celebrating our Cultural Diversities

PHILANI MAGENI

24 September 2019 marked our National Heritage Day celebrations. Like many other companies, we encouraged our employees to bring out their cultural regalia and proudly put it on display.

We firmly believe that it is our differences that make us a unique nation, a rainbow nation.